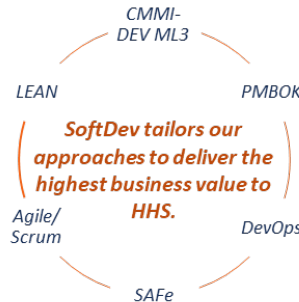


SoftDev is a full-service IT services company offering subject matter and technical expertise in Program/Project Management, Systems Development, Operational Support, and Data Services within HHS. We expertly integrate CMMI-DEV ML3 processes, DevSecOps, SAFe, Agile, and LEAN in alignment with the HHS EPLC, CMS Expedited Lifecycle and other federal governances to streamline system operations and produce accurate and actionable data with real world impacts to the HHS mission goals of better, more economical and accessible healthcare for our nation.

Core Competencies

Health IT Services

- ✓ Agile Program and Project Management
- ✓ Full Life Cycle Systems Development
- ✓ Cloud Implementation
- ✓ Requirements Management
- ✓ Operational Support
- ✓ Business Analysis



Data Management Services

- ✓ Data Governance
- ✓ Data Management Support
- ✓ Data Quality Support
- ✓ Data Analytics and Reporting
- ✓ Program Evaluation
- ✓ Help Desk Support Services

Corporate Capabilities

Agile/SAFe/DevOps/Lean – CMS Data SME Support – Digital Services Playbook Integration – End User Engagement – Patient & Provider Centered Solutions – Program Evaluation – Help Desk Support Services – Systems Testing – UX Design

Highlighted Accomplishments and Recognition Within HHS



Received 2018 FedHealthIT award for integrating performance data into operational enhancements for innovative support of clinical measures during 2017 Hurricanes Harvey and Irma along with California wildfire disaster areas. Selection for this honor was made by government healthcare leaders spanning CMS, HHS, Veterans' Affairs, and Military/Defense Health.

- ✓ *Exceptional CPARS Evaluations on two iterations of CDDS*
- ✓ *Rated 97 of 100 on Dunn & Bradstreet Open Ratings Past Performance*
- ✓ *CMMI-DEV ML3 with zero weaknesses across two SCAMPI-A appraisals*
- ✓ *Ranked among America's fastest growing companies by Inc. 5000*
- ✓ *Led by Robin Kaiser, recipient of 2018 FedHealth IT Top 100 Award*
- ✓ *Successful HCQIS Cloud, Data Lake, and Atlassian implementation using SAFe/Agile*
- ✓ *Inter-agency Medicare Advantage Plan data reconciliations that resulted in more than \$50M (to-date) in recovered revenues for health plans with ESRD beneficiaries*
- ✓ *Presented process refinements of the Medicare Advantage Plan Workflow Process to the CMS Fed Biz Lean team*
- ✓ *Recommended the 2017 transition to use CROWNWeb clinical data in place of Claims data for ESRD Quality Incentive Program measures*
- ✓ *Recognized status as a Subject Matter Expert in ESRD Program data*

Founded in 1999, HHS Contractor Since 2000, Continual HUBZone Since 2007

DUNS#: 013196634
 CAGE CODE: 1TMR0
 Federal Tax ID: 56-2176059
 NAICS CODES: 541511, 541512, 541519, 541611, 611710



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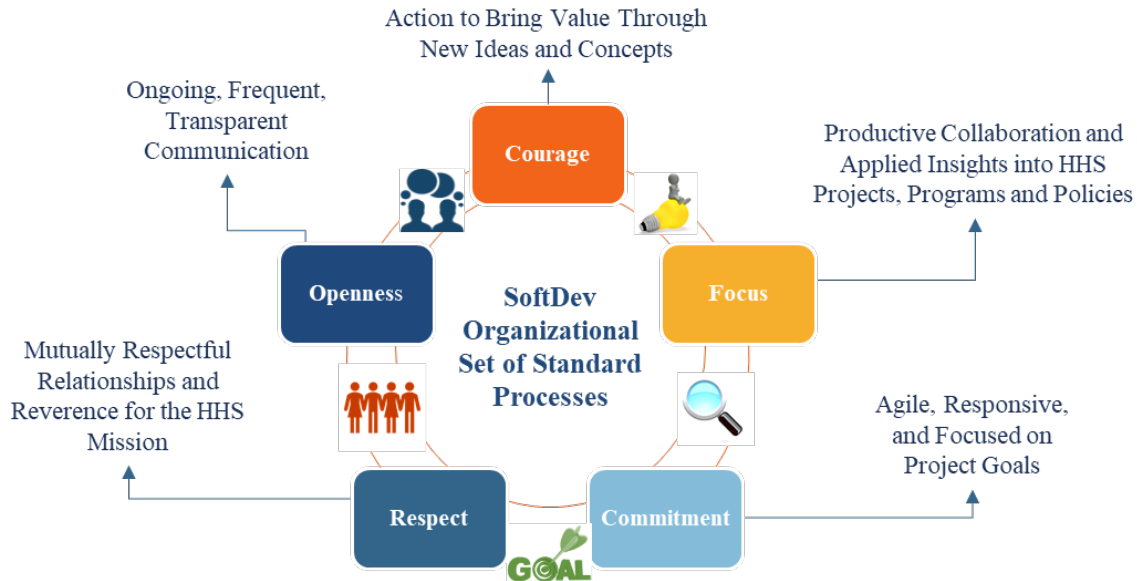
HHS Contract Vehicles



- ✓ GSA Schedule 70 SIN 132.51 and 132.56 (GS-35F-377GS) (Prime)
- ✓ CMS SPARC IDIQ (Prime) (HUBZone, WOSB)
- ✓ NIH/NITAAC CIO-SP3 (Prime) (HUBZone)
- ✓ CMS MIDS IDIQ (Prime)
- ✓ CMS NQIC IDIQ (Prime)
- ✓ CMS National Surveyor Training Program IDIQ
- ✓ PSC Task Order IDIQ

Past Performance

Proven by our exceptional CPARS and customer satisfaction on eleven HHS projects since 2000, SoftDev's organizational approach to project execution delivers consistent, high-value results for our customers.



Highlights of CMS Contracts Supported:

- **CROWN Data Discrepancy Support (CDDS) (Three Iterations) – Prime:** Data Quality, Analytics, and Governance; Software Development; and Tier 3 Help Desk Support
- **Portfolio Management, Program Management, Project Management (PM3) – Subcontractor:** Program Management, Release Management, IT Governance facilitation, and Integrated Master Schedule Implementation and Management
- **CROWN/REMIS Testing and Application Development – Subcontractor:** Manual and automated testing using the HP ALM; Requirements management and system design services for the 3-zone J2EE web application
- **MIPPA 185: Recommended IT Approaches for Data Collection - Data for Race and Ethnicity (DARE) – Subcontractor:** Recommendations for the CMS Business Process Model and IT platforms to reduce disparities in care
- **Quality Improvement Organizations 10th Statement of Work Improving Health for Populations and Communities (IHPC NCC) – Subcontractor:** National level data analytics services to support progress assessment and best practices for all 53 QIOS
- **QIO 9th SOW Prevention Center QIO Support Center – Subcontractor:** Reporting and data analysis supporting system design initiatives surrounding CMS data systems and Electronic Health Records

Highlights of HHS-Relevant Contracts Supported:

- **U.S. Census Bureau, Health Informist - Prime:** Electronic Health Record services including work with HIEs and non-HIEs to ensure a logical structure and associations within the agency's infrastructure
- **Pathways Project Collaborative - Subcontractor:** Data dictionary development and advisory services supporting a pilot program implemented within the ESCO Model environment



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